

# VistaPlus™ AP15

With its AudioIQ® DSP-powered multiband compression, and noise and echo reduction algorithms, the VistaPlus AP15 audio processor was designed for contact centers that require the highest sound clarity. The AP15 optimizes call quality by compensating for degraded signal strength, reducing noise levels, and keeping consistent and comfortable listening levels. Echo cancellation ensures superior sound even on VoIP systems. Together with a Plantronics professional corded headset, the VistaPlus AP15 ensures greater listening accuracy—resulting in improved customer satisfaction and lowered costs of doing business.

## VistaPlus AP15 Key Features

- **Audio accuracy.** DSP-based multiband compression technology improves call intelligibility by correcting for signal loss anywhere in the bandwidth.
- **AudiolQ® ensures consistent, comfortable listening** by automatically adjusting the fluctuating noise levels of incoming calls to the user's preference while protecting against sudden loud noises such as fax tones or whistles.
- **Noise reduction.** AudiolQ reduces both incoming line noise when the agent is talking and background noise when the agent is listening.
- **Background noise compensation.** The AP15 automatically adjusts to compensate for varying levels of background noise, delivering clearer audio even in noisy contact centers.
- **Outstanding echo cancellation** ensures great audio even on VoIP systems.
- **Convenient controls:** one-button selection for mute, headset/handset, and separate controls for adjusting incoming and outgoing volume.
- **Compatible with both single- and multi-line phones,** and can be powered by an agents' PC if an outlet is unavailable.
- **Warranty:** Two years for unsurpassed durability.



*Quick Disconnect™ feature lets you walk away from your phone without removing your headset—without dropping the call.*



## AUDIO PROCESSOR KEY FEATURE COMPARISON

	VistaPlus® AP15	Vista® M22
<b>Technologies:</b>	DSP-based (digital); AudioIQ	ASIC (analog); Clearline Audio
<b>Multiband Compression:</b>	Yes	No
<b>Noise Compensation:</b>	Yes	No
<b>Echo Cancellation:</b>	Full echo cancellation	Echo management
<b>Call Volume Equalizer:</b>	Yes	Yes
<b>Loud Noise Protection:</b>	Yes	Yes
<b>Noise Reduction:</b>	Yes	Yes
<b>Wideband Support:</b>	No	Yes

## VISTAPLUS AP15 AUDIO PROCESSOR SPECIFICATIONS

<b>Ideal For:</b>	Office professionals who need to use their corded headset with their deskphone and PC
<b>Call Control:</b>	Volume, Mute, Headset/Handset Select
<b>Audio Performance:</b>	Standard Band
<b>Connects to:</b>	Most office phones
<b>Battery Type:</b>	AC outlet or USB connection to PC
<b>Cord Length:</b>	10 ft coiled cable to Quick Disconnect™
<b>Limited Warranty:</b>	2 years



Backed by Plantronics global service and support

For more information about the VistaPlus AP15 or other Plantronics products, please visit our Web site at: [plantronics.com](http://plantronics.com)

Tel: 866-544-4660 (U.S. And Canada)  
831-458-7700 (Outside U.S.)



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